

Control #:
 Cost Ctr (Dept): 3064: Endoscopy



Work Order
37564

Equipment Information

Descrip: R/F Unit, C Arm, Mobile
Mfg: Ziehm
Model: ZIEHM VISION
Serial #:
Building:
Location: RM 4

Cost Ctr (Exp): 3064: Endoscopy
Eq Status: Retired
Eq Priority 3 - Risk Score 11 - 14
Eq Owner: Facility
Drft Tech:
Svc Cvg: Retired
Vend Sys ID:

Warr Parts End:
Warr Labor End:
On PM Program: No
Requires Battery: No
Battery #:
Last Battery Chg:
Next Battery Chg:

Equip Technology Level New Recent Average (Current) Old (Functional) Obsolete
Equip Physical Condition Excellent Good Average Poor Poor / Broken

Maintenance History (Last 3 Service Events)

WO #	Orig WO #	Date Opened	Date Closed	WO Status	WO Type	Requested By	Problem/Failure
41396		02/04/2019	02/12/2019	Completed	Repair Requested	Radiology	Hardware Failure
41047		02/01/2019	02/27/2019	Cancelled - By Management	PM-Scheduled	Scheduled Pm	Non-Failure type work order
36158		02/01/2018	02/26/2018	Completed	PM-Scheduled	Scheduled Pm	Non-Failure type work order

Work Requested Request Date: 04/30/2018 Request Time: 08:00

Requested By: Radiology Phone #:
 WO Recvd Via: E-Mail WO Priority: Routine
 WO Type: Repair Requested Repeat Call: Repeat of WO #:
 Tech Assigned: Vendor Assigned:

Work Requested C/O I attempted to set up for an ERCP this Sunday and the c-arm would not expose. It gave a "Servo #2 not operational" error on the screen and would not allow an image to be taken.

Work Performed

Problem/Failure: Electronic Component Failure WO Risk: Low
 Response Time Hrs: 0.00 Down Time Hrs: 1,586.00
 Electrical Safety Tests: Ground: Ohms Leakage: microA

Work Performed Found unit will not expose , "E1402 Servo#2 not operational" error on screen, contacted AXI. Tech being sent out, placeholder PO WDHS3138 used.

5/16 - Installed collimator, would not connect error "1224 CAN module Missing". Contacted Ziehm, sending a replacement collimator. Backordered, worst case delivery by 5/25.

5/25- Mike D - installed software versions, can see collimator. After several versions, final version gets the unit to work with one caveat, there is one error when you go to fluoro "E1726 Collimator does not support DAP values". Click yes to clear and fluoro is usable. Can use.

6/7 - Cut a PO for service for Ziehm if needed. Mike is in contact with tech support and will update.

6/7- Mike D - collimator should've come with software loaded.

6/8 - Cannot contact Ziehm, keeps coming up busy. Mike coming in on Monday 6/11

6/28 - Ziehm in, could not get software to work. Main software version too low to talk to newer collimator software. Will look for an older collimator with v5.16 or will need to upgrade the main software (\$\$\$). Notified Sarah, collimator disconnected, will get collimator error when going to fluoro, clear error and can fluoro.

7/5 - calle dASiehm for an update, tech is on vaca, notified Sarah.

7/12 - called zZiehm to update, notifying tech to call me.
 Called Ziehm each week for 4 weeks without ANY response.

Purchased servo kit from RSTI, John installed. Ha servoc errors on all 3 servo's. It did work 1 time, then the collimator was removed to adjust the plates and when rebooted the errors came back. Cannot get to work again. Scheduled John and Mike to come in Friday 10/19 to work on it together since Mike started the service and should have the software on his Ziehm application.

9 Nov - Tried to work with existing collimator could not get it to work, collimator is disconnected it gives a 1224 error but this error can be bypassed and the system

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is usable minus the collimator which the hospital does not use, a collimator is needed for this system with the correct software loaded, I gave the software versions to the biomedical group.

2/25 - In order to upgrade software, the pc software and Universal image memory needs updating/replacement, cost \$16k + \$2450 for a PM. Kevin and Tim decided not to repair/PM.

2/26 - Removed from service (Rad Rm4)

Part Number	Part Description	Vendor	SCTM PO #	Quantity	Billable	Cust PO #
988768	Ziehm Vision replacement collimator	ZIEHM IMAGING INC		1.00	<input type="checkbox"/>	
SERVO-COLLIMATOR-SET-R	servo-collimator-set-r, Ziehm Vision	RSTI (Radiological Svc Training Institute)		1.00	<input type="checkbox"/>	
VENDOR TRAVEL	Travel 11225			1.00	<input type="checkbox"/>	
SERVO	Servo added cost	RSTI (Radiological Svc Training Institute)		1.00	<input type="checkbox"/>	

Technician / Vendor	Time In	Time Out	Hours	Hrs Type	Labor Type	Svc Date	SCTM PO #	Billable	Cust PO #
Ed	11:00	11:30	0.50	Administrative	Imaging	05/16/2018		<input type="checkbox"/>	
Ed	08:00	08:30	0.50	Administrative	Imaging	06/08/2018		<input type="checkbox"/>	
			1.00	Regular	Biomed	04/30/2018		<input type="checkbox"/>	
			1.00	Regular	Biomed	06/26/2018		<input type="checkbox"/>	
Ed	09:00	09:30	0.50	Administrative	Imaging	07/12/2018		<input type="checkbox"/>	
Ed	09:00	09:30	0.50	Administrative	Imaging	07/05/2018		<input type="checkbox"/>	
			3.50	Regular	Biomed	11/20/2018		<input type="checkbox"/>	
Ed	13:00	13:20	0.33	Regular	Imaging	02/27/2019		<input type="checkbox"/>	

Record Test Equipment Used on Work Order

Control #	Description	Manufacturer	Serial #
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WO Status: Completed

Date Closed: 02/27/2019

Time Closed: 13:20

Completed By: _____ Date: _____

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